



Life Changing Innovation

September 30, 2021

Dear Valued Customer,

This letter is to inform you that **Aspen's inventory is available and on time** and is not experiencing any product constraints or backorders. We understand potential miscommunication regarding inventory levels due to the impact of COVID-19 and reseller challenges – and we want to reassure you that our robust supply chain is fully operational as we have adjusted our inventory levels to accommodate for greater lead times for possible shutdowns or shipping delays.

Our continued focus on patient care and customer success provides access to market-leading products, technologies, and solutions, and we are proud to offer the following:

1. **Cervical Collars** – For more than 25 years, Aspen's collar line is the gold standard in cervical care. The Vista® Collar is consistently used by more Level 1 trauma centers and is a leading solution for post-operative cervical care.
2. **Lower Spine Solutions** – Aspen is the leading innovator in lower spine pain management and post-operative care solutions featuring patented and proven technologies including in-elastic targeted compression and dual-pull SlickTrack™ system.
3. **Extremity Line** – Aspen recently introduced a feature-rich line of extremity bracing solutions including the OA Knee+ and ROM Knee designed to help patients manage pain and resume an active lifestyle.

Aspen will continue to supply all products directly regardless of any larger distribution network disruptions. Please contact us directly at [service@aspenmp.com](mailto:service@aspenmp.com) if you are unable to receive a product from your chosen reseller and we will fulfill your order directly.

Thank you for your loyalty and commitment to patient care.

Sincerely,

Jim Cloar  
President and CEO, Aspen Medical Products